

# Certificate of Provider-Patient Communication Proficiency (CPPCP)

Approved for Continuing Education Credit



Certified Healthcare CIO

## **CHIME CHCIO Certification:**

The College of Healthcare Information Management Executives (CHIME) recognizes this program for up to 4 continuing education units (CEUs) towards the Certified Healthcare CIO (CHCIO) Program. A certificate of participation is required for submission.

To submit the Non-CHIME Continuing Education Units to become CHCIO eligible or to maintain/renew your CHCIO or CHCIO-Eligible status, [CLICK HERE](#) to submit this event. For questions regarding eligibility for the CHCIO program please email [certification@chimecentral.org](mailto:certification@chimecentral.org) or call [734.665.0000](tel:734.665.0000)

## **Objectives:**

- Define and describe popular models of provider patient communication.
- Understand common challenges and strategies surrounding communication in healthcare environments.
- Review best practices for providers around communication with patients.
- Explain technology and security issues as they relate to patient communication.
- Discuss cultural sensitivity recommendations for providers.
- Demonstrate communication skills while addressing a sample patient interactive scenario.

## **Planning & Instructional Personnel Disclosures:**

All planners and instructors have completed a Biographical Data and Conflict of Interest form and have no conflicts of interest to disclose.